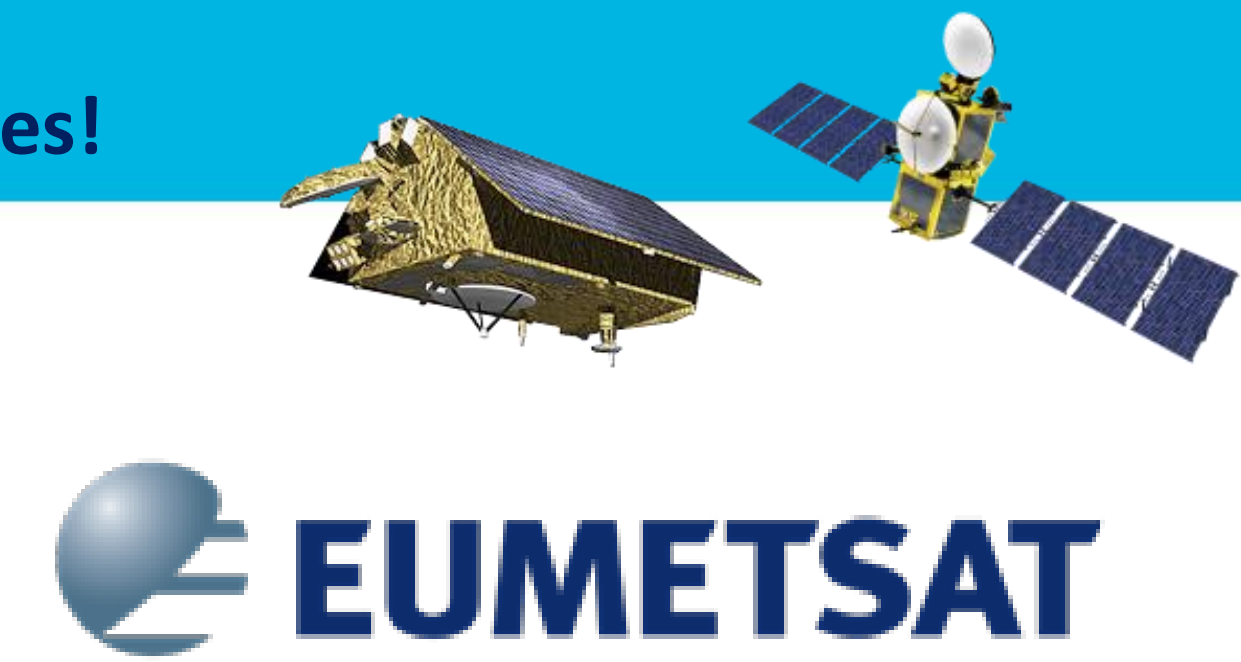


EUMETSAT Copernicus Marine Training and User Support

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Sally Wannop, Christine Traeger-Chatterjee, Lauren Biermann, Oliver Clements, Kim Hockley...and many colleagues!



EUMETSAT provides user support and training for all users of the Copernicus Marine Data Stream (CMD5). The CMD5 refers to all the level 1 and level 2 marine data from sensors on the Sentinel-3, Jason-3, and upcoming Sentinel-6 satellites, including ocean colour, sea surface temperature, and surface topography data.

Data access

EUMETSAT provides access to data from the Copernicus missions it operates through a variety of methods to suit users needs. This includes push services, web based portals, APIs and hosted processing. [New data services](#), in the pilot phase, are coming soon!

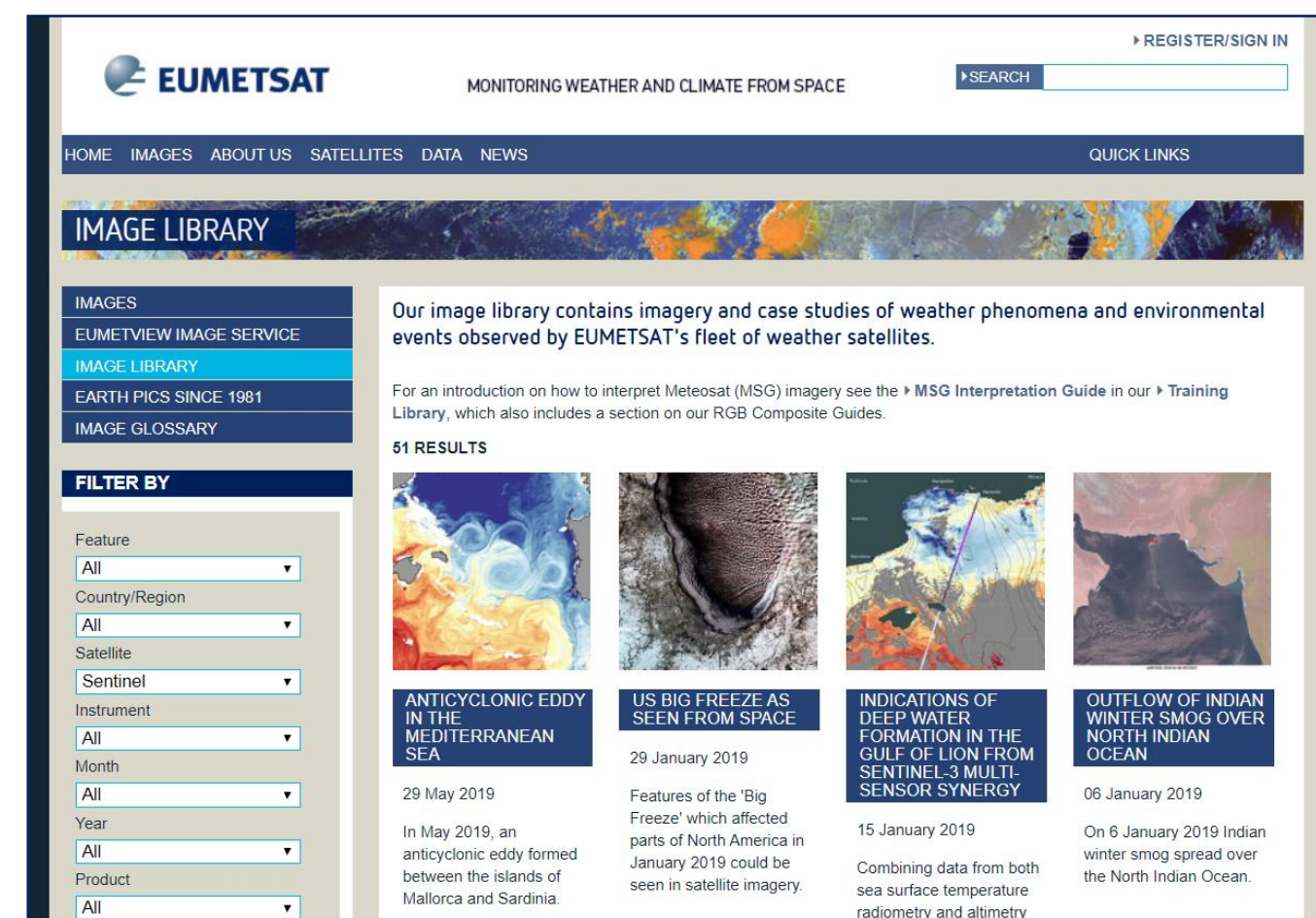
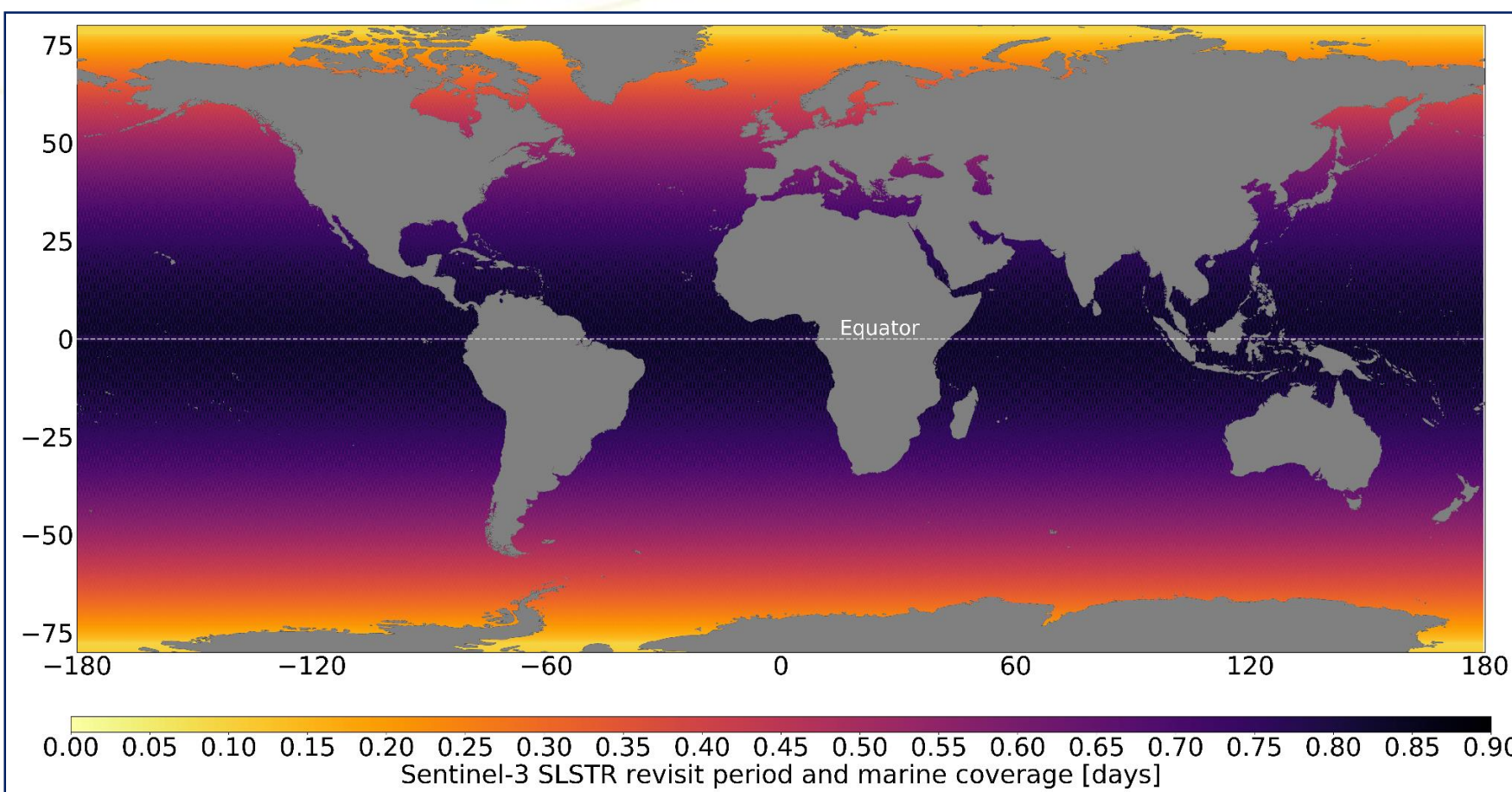


User support and engagement

EUMETSAT provides a helpdesk for user queries via ops@eumetsat.int. Product information is available through handbooks and ATBDs, along with further details on reprocessing campaigns at <http://slstr.eumetsat.int>. We also feature [case studies](#) of interesting images, and user studies and applications on our website.

Training

We run training courses online, in-person, and collaboratively (providing experts to support community initiatives). Our Massive Open Online Courses including [“Monitoring the oceans from space”](#) are online and free to re-use, along with our [YouTube videos](#). Our training includes Python scripts and Jupyter notebook tools and tutorials available through [GitLab](#). We can support conferences and courses with short term mobility support funding. Further information and upcoming events can be found on our [training website](#).



Contact us!

- For questions about our data and services: ops@eumetsat.int
- For questions about, or to collaborate on training: copernicus.training@eumetsat.int
- Twitter: [@eumetsat](https://twitter.com/eumetsat) & [@eumetsat_users](https://twitter.com/eumetsat_users)

